



HOCKEY MEMBERSHIP

TERMS & CONDITIONS

Fees

As agreed at the Ipswich Sports Club AGM in June 2010, the current Subscriptions Fees for Hockey Membership are as follows:

Hockey Individual (Monthly)	Joining Fee	£45.00	Monthly Fee	£29.50
Hockey Individual (Annual)	Joining Fee	£45.00	Annual Fee	£320.00

These fees will be subject to annual increases as announced at subsequent ISC AGM's.

What does membership include?

The **Hockey Individual (Monthly)** category of membership is a specially reduced 12-month rolling category of membership and as such, should not be cancelled during the off-season (May-August inclusive). This membership is payable by Direct Debit only.

The **Hockey Individual (Annual)** category of membership is a 12-month membership payable in one lump sum, renewable on an annual basis. Members will receive a Renewal Reminder from the Club when their membership is due for renewal. This must be paid without delay to prevent the membership from lapsing.

Both membership categories allow use of the Bar/Catering, Sauna/Steam and Changing Rooms, together with the Gym all year round. They also permit members to use the Tennis and Squash facilities during the Hockey season (September-April). However during the off-season (May-August), Hockey members must pay the appropriate Guest Fee or Upgrade their memberships to use the Tennis or Squash facilities, as follows:

- pay a **Guest Fee** for Tennis or Squash each time a member wishes to play (**£8.00** Adult/day); sign in and pay at Club Reception
- **Upgrade** your membership to the full Individual rate for 4 months starting on **1 May** for unlimited use of the Tennis or Squash facilities

Payment & Cancellation Policy

- All membership fees are payable to Ipswich Sports Club whether for a Monthly or Annual membership.
- The Club operates a 1 month cancellation procedure on Monthly memberships and notification must be submitted to the Membership Administrator in writing prior to cancelling the Direct Debit Instruction. For Annual memberships, there is a standard 14-day refund policy counted from the joining date after which there will be no further refunds.

Warning! Current active Hockey members on Monthly memberships, who cancel their Direct Debit Instructions at the end of the season but intend to play again the following season, will be required to pay a full re-Joining Fee of £45.00 in September, **before** they are permitted to play for the Club again.

Cancelling your Direct Debit Instruction at any time in effect cancels your membership to the Club, therefore not allowing you use of the Hockey, Gym or other facilities during this time.

Cancelling your Direct Debit Instruction almost always causes issues with the Banks in trying to reinstate the Instruction a few months later; this will then mean that you may no longer be able to continue on a Monthly membership and will be asked to pay an **Annual** membership instead.

Insurance

Ipswich Sports Club's Insurance Policy will only cover full paying members of the Club who are registered on our Club Membership Database. It **DOES NOT** cover Non-Members, with the exception of Away teams travelling to Ipswich Sports Club and Guests who pay the appropriate Non-Member/Guest Fee and have proof of payment, (eg. credit card statement, ISC till receipt), in the event of a claim.

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If you have any queries about membership or would like to discuss an upgrade for the off-season or at any other time, please contact the Membership Administrator on 01473 251143 or email membership@ipswichsports.co.uk.

If you have any queries about insurance, please contact the General Manager on 01473 251143 or email manager@ipswichsports.co.uk.